

DI Cloud™ Hosting Services

Empowering your business with DI Cloud

Discover the ultimate cloud hosting solution: DI Cloud, tailored exclusively for optimizing the performance of the Dimensional Insight platform.

DI Cloud is a sophisticated Platform as a Service (PaaS) offering, backed by state-of-the-art technology and unparalleled expertise in data hosting. DI cloud hosting consolidates resources, streamlining your data management and analysis into a single, integrated system.

DI Cloud ensures top-tier security and compliance, freeing you from the complexities of IT overheads, such as network and storage infrastructure management. With DI Cloud, you'll experience the simplicity of a secure solution that handles everything from disaster recovery planning to physical environment concerns.

With DI Cloud, your business gains the flexibility to scale effortlessly. This means you can focus on growth and innovation, leaving the burdens of IT maintenance and resource provisioning to us. You'll enjoy a cost-effective, worry-free hosting solution that adapts to your evolving needs.

Why Choose DI Cloud?

DI Cloud is more than just a hosting solution; it's a commitment to excellence.

Our private cloud provides server hardware and software configurations meticulously designed for Dimensional Insight platform. With DI Cloud, you are guaranteed the highest quality of hosting services—a secure and robust environment specifically tailored for your Dimensional Insight analytics solution.

These tasks include data ingestion, ETL, cBase creation, content creation, reports, portal pages, and end-user application support. Dimensional Insight staff are available to perform optional consulting services as we would with on-site deployments.

Why Host with Us?

Hosting your installation with us is the best environment for Dimensional Insight software.

Our cloud provides server hardware and software configurations specifically tailored to the task of running Dimensional Insight technology in an optimized manner for better performance.

This should be no surprise because after all, we wrote the software and have the best understanding of how to host it well.

Advantages of Our Cloud Environment:

- ❑ Has a proven track record of over 20 years
- ❑ Offers subscribers easy access to Dimensional Insight technical experts
- ❑ Offers subscribers transparent, predictable, and consistent pricing



Key features of DI Cloud



Installation & maintenance of platform & OS



Robust and secure hosting environment



Constant monitoring with reliable backups



Dedicated technical support



Advanced server hardware







ISO 27000-certified data center



Redundant power, network & cooling

Cost-Saving Advantages

-  **Cost optimization**—There is less upfront cost. When it comes time to upgrade or purchase more hardware, you will not have to outlay the upfront cash needed for an onsite solution. Valuable staffing time can be used elsewhere as we do the work. Installation time disappears. Your staff won't spend time on upgrades.
-  **No future hardware expenses**—We'll keep you running on current hardware, so there is no need to buy new servers every few years.
-  **Lower energy costs**—When you move to the cloud, you no longer must pay to power on-premise servers or maintain their environment.
-  **Risk reduction**—Long-term outages can cost hundreds of thousands of dollars in some cases. We take the risk while you relax without hardware failure worries.
-  **Business innovation**—It is expensive and time-consuming to build testing and development infrastructure in-house. Having Dimensional Insight do the hosting lowers barriers to entry for innovation and prototyping.
-  **Shorter project times**—Time is money. Having Dimensional Insight do the hosting has our software and hardware experts working for you. This frees your staff to focus on the business at hand—what you do best.
-  **Enhanced productivity**—Your staff does not have to do the heavy lifting.



Technology—DI Cloud is offered as a single-tenant solution on Linux, providing isolated processes, storage, and networking. The DI Cloud services offer options for virtual private networking, high availability, long-term backups, and customized multi-site disaster recovery solutions. Offloading the responsibility for the configuration and operation of servers, storage, the network, and data centers allows you to focus staff time on important business objectives.

Scalability—Dimensional Insight will set up your platform to scale with ease. This means less work for you and your team. Initial site configuration and pricing are based on the approximate hardware resources needed, as agreed upon up-front. We do not charge by the byte transferred, or for the seconds of CPU consumed. Such detailed accounting is a stress you do not have

to worry about with our offering. As you grow, additional resources can be marshaled for incremental increases in monthly cost, based on year-over-year observations of actual aggregate site use and upon specific request. This eliminates surprise invoices and provides cost certainty.

Availability—The service is up and monitored by Dimensional Insight staff 24x7 (minus scheduled maintenance windows).

Support—Support is available via e-mail or telephone Monday through Friday, 8:00 am to 5:00 pm Eastern Time. Our support team will triage your issue, assisting you directly if they can or connecting you with the right team member to solve your problem.

The Bottom Line

We know Dimensional Insight technology is the driver for our customers' important business decisions. Many rely on it as a critical part of their operations. With DI Cloud, Dimensional Insight has a solution to best meet your Dimensional Insight platform hosting needs.

See our customer ratings in analyst research



Dimensional Insight consistently ranks as a top-performing analytics organization by customers and industry analysts in its core market segments including healthcare, manufacturing, and beverage alcohol.

For more information, please visit www.dimins.com.

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